About the TOEFL iBTTM Test

The TOEFL iBTTM test, administered in an internet-based format, is an important part of your journey to study in an English-speaking country. In addition to the test, the ETS TOEFL Program provides tools and guides to help you prepare for the test and improve your English-language skills.

Official web page: http://www.ets.org/toefl/ibt/register/

What Is the TOEFL iBT Test?

The TOEFL iBT test measures your ability to use and understand English at the university level. And it evaluates how well you combine your listening, reading, speaking and writing skills to perform academic tasks.

There are two formats for the TOEFL test. The format you take depends on the <u>location</u> of your test center. Most test takers take the **Internet-based Test (iBT)**. Test centers that do not have Internet access offer the **Paper-based Test (PBT)**.

Who Takes the TOEFL iBT Test?

Each year, nearly a million individuals of all ages take the TOEFL test to demonstrate their English-language proficiency. More than 25 million people from all over the world have taken the TOEFL test since it was first offered. The average English skill level ranges between Intermediate and Advanced.

- Students planning to study at a higher education institution
- English language learning program admissions and exit
- Scholarship and certification candidates
- English-language learners who want to track their progress
- Students and workers applying for visas

Who Accepts TOEFL iBT Test Scores?

More than 7,500 colleges, agencies and other institutions in over 130 countries accept TOEFL scores. Other organizations rely on TOEFL scores as well:

- Immigration departments use them to issue residential and work visas
- Medical and licensing agencies use them for professional certification purposes
- Individuals use them to measure their progress in learning English

See the *TOEFL® Destination Directory* (PDF).

TOEFL iBTTM Test Centers and Dates

The TOEFL iBTTM test, administered in an internet-based format, is offered 30 - 40 times a year at authorized test centers throughout the world.

For detailed information, see test centers and dates.

What Does the TOEFL iBT Test Cost?

The cost of the test can range from US\$150 to US\$225 and varies between countries. For information on registration, fees, test dates, and locations and formats, select your <u>test</u> location.

TOEFL iBTTM Test Content

The TOEFL iBTTM test is given in English and administered in an internet-based format. There are four sections (listening, reading, speaking and writing) which take a total of about four and a half hours to complete and each section is taken online.

Combining All Four Skills: Listening, Reading, Speaking and Writing

During the test, you are asked to perform tasks that combine more than one skill, such as:

- Read, listen and then speak in response to a question
- Listen and then speak in response to a question
- Read, listen and then write in response to a question

TOEFL iBT Test Sections

Section	Time Limit	Questions	Tasks
Listening	60 – 90	34 – 51	Listen to lectures, classroom discussions and
	minutes	questions	conversations, then answer questions.
	60 - 100	36 - 70	Read passages from academic texts and answer
	minutes	questions	questions.
Break	10 minutes		_
Speaking	20 minutes	In tacks	Express an opinion on a familiar topic; speak based on reading and listening tasks.
Writing	50 minutes		Write essay responses based on reading and listening tasks; support an opinion in writing.

A standard English language (QWERTY) computer keyboard is used for the test. We recommend that you practice typing on a QWERTY keyboard before taking the test.

TOEFL iBTTM Test Fees

Below are details on our payment policies:

Item	Fees
Registration	Fees vary by country.
Late registration	US\$35
Rescheduling	US\$60
Reinstatement of canceled scores	US\$20
Additional score reports (per institution or agency)	US\$17 each
Speaking or Writing Section rescore	US\$60
Speaking and Writing Section rescore	US\$120
Returned personal check (paper or electronic)	US\$20

Fees are subject to change without notice and do not include Value Added or other taxes.

Payment Policies

Please make sure all payments for tests and services:

- are paid in full at the time the service is requested
- have the correct numeric and written dollar amount
- have appropriate signature(s)

Any outstanding balances from prior ETS tests or services must be paid in full before you register. Services or test scores may be withheld for non-payment.

If you do not submit the correct fee, your registration form or request for service will be returned.

Payment methods are subject to change without notice.

Forms of Payment

- 1. **Credit/debit card** American Express®, Discover®, JCB®, MasterCard®, or Visa®.
- 2. **Electronic checks (e-checks)** drawn on a bank in the United States or its territories. Echecks can be used to register online or by phone.
- 3. In some areas, you can purchase TOEFL iBT Test registration vouchers with local currency and/or register in person at <u>TOEFL iBT Test Resource Centres</u>. **Registration vouchers** are unique numerical codes that you can use in place of credit cards as payment when you register for the test. If you don't want to register at a TOEFL iBT Test Resource Centre, you can use a registration voucher to register online from any computer or by phone.
- 4. Paper check the following types of checks are accepted:
 - o personal paper checks or money orders made payable to ETS-TOEFL iBT
 - o Euro checks drawn on a bank in the same European country as the currency
 - checks in Canadian dollars drawn on a bank in Canada at the rate of the U.S. dollar plus GST/HST/QST
- 5. Only Visa or paper checks are accepted for the following locations: Benin, Cameroon, Cote D'Ivoire, Ghana, Kenya, Nigeria and Togo.

Forms of Payment Not Accepted

- cash or demand drafts
- post-dated checks
- receipts for bank checks
- UNESCO coupons

Instructions for Paying by Registration Voucher

- Registration vouchers are unique test registration codes used in place of a credit card as
 payment for the TOEFL iBT test online or by phone. Registration vouchers are valid for the
 TOEFL iBT test only.
- Purchase TOEFL iBT registration vouchers with local currency at a <u>TOEFL iBT Test Resource</u>
 Centre.
- Registration vouchers cannot be redeemed without a voucher number and are not transferable to other individuals.
- Registration vouchers must be used by their expiration date.
- To register online using your registration voucher, follow these steps:
 - o Go to www.ets.org/toefl/voucher.
 - Find your destination of choice in our <u>TOEFL® Destination Directory (PDF)</u> of over 7,500 institutions around the world.
 - o Create a TOEFL iBT profile and follow the registration instructions.
 - When the "Select Payment Method" screen appears, choose "Voucher" and then enter the TOEFL Registration Voucher number. A registration confirmation will be emailed to you.
 - o For refund policies on registration vouchers, see refunds below.

Instructions for Paying by Electronic Check

- Please provide the following information from the bottom of your check:
 - o bank account number
 - o preprinted check number

- bank (or American Banking Association) routing and transit number
- Your bank account may be debited the same day we receive your request.
- You will not receive a canceled check.
- When you pay with an e-check, you authorize ETS to make a one-time deduction from your checking or savings account.

Instructions for Paying by Paper Check

- Checks must include preprinted:
 - o bank name
 - o bank address
 - o check or money order number
 - o payer's name and address
 - o typewritten payer name and address in place of signature is not acceptable
- Post-dated checks are not accepted.
- Check dates **cannot** be more than 90 days old when received by ETS.
- Euro checks should be drawn on a bank in the same country as the person writing the check.
 For example, a Euro check written by a person living in Germany must be drawn on a bank in Germany.
- A service fee of US\$20 will be charged for insufficient funds.

Accepted Currencies (All others will be returned)

Australian Dollar	British Pound	Hong Kong Dollar
Canadian Dollar	Danish Kroner	New Zealand Dollar
Euro	Norwegian Kroner	Singapore Dollar
Japanese Yen	Swedish Kroner	Swiss Franc

Refunds

To receive a refund, you need to cancel your registration by the deadline (three days before the test date, not including the day of the test or the day of your request).

Refunds are in U.S. dollars for half of the original test fee paid. The balance is retained to cover expenses for processing your registration and holding a seat for you at the test center.

- Cash refunds are not available.
- Refunds cannot be given if registration procedures were not followed or you failed to present the required identification documents at the test center.
- Refunds for registration vouchers prior to registration are handled by the <u>TOEFL iBT Test</u>
 <u>Resource Centre</u> where they were purchased. Refunds after registration follow standard ETS
 policies listed here and in the current <u>TOEFL iBT Registration Bulletin (PDF)</u>.
- If you paid by credit/debit card or e-check, the refund will be credited back to the original credit/debit card or bank account.
- If payment was made with a personal check drawn on a U.S. domestic bank, please allow eight weeks for processing.

- If payment was made in non-U.S. funds drawn on a bank outside the U.S., please allow 12 weeks for processing.
- Refunds for other services are not available.

Register for the TOEFL iBTTM Test

<u>Check your location before you register</u> if you're not sure whether the TOEFL iBTTM test, administered in an internet-based format, is offered there. In **China**, register at http://toefl.etest.net.cn/ or see http://toefl.etest.net.cn/ or see http://www.neea.edu.cn/. In **Korea**, see the ETS Korea website.

Save US\$35 on a future TOEFL iBT Test

When you register for a TOEFL iBT test, you can also order the <u>TOEFL Value Pack</u> <u>Premium</u>, which includes test preparation materials, eight additional score reports and a \$35 discount off a future TOEFL iBT registration for only US\$199 — a savings of 35%!

Register Online

- Register 24 hours a day, seven days a week. Be sure to spell your name exactly as it appears on the identification you will bring on test day.
- Pay with a credit/debit card: American Express®, Discover®, JCB®, MasterCard® or VISA®. You can also use an electronic check (e-check) if you have a bank account in the United States or its territories.
- Payment can also be made using a registration voucher obtained from a local <u>TOEFL</u> iBT Test Resource Centre.

Payment methods are subject to change without notice.

Note: American Express, Discover, JCB and MasterCard are NOT accepted for the following locations: Benin, Cameroon, Cote D'Ivoire, Ghana, Kenya, Nigeria and Togo.

- Registration closes seven days before your test date.
- Late registration closes three days before your test date (not including the day of the test) and has a late fee of US\$35.
- Need help registering online? <u>Use our step-by-step guide (PDF)</u>.

Register Online

Note: Test takers who have disabilities or health-related needs that require them to bring equipment, beverages or snacks into the testing room, take extra or extended breaks, or require another accommodation must register by mail and need to follow the accommodations request procedures described in the <u>Bulletin Supplement for Test Takers with Disabilities or Health-related Needs (PDF)</u>.

Register By Phone

- Review the <u>Registration Form (PDF)</u> before you call. Spell your name exactly as it appears on the identification you will bring on test day.
- Inside the U.S., U.S. territories and Canada, call: 1-800-468-6335 or 1-443-751-4862.
- All other locations, call your Regional Registration Center (PDF).
- Pay with credit/debit card: American Express®, Discover®, JCB®, MasterCard® or VISA®; use an electronic check (e-check) if you have a bank account in the United States or its territories. You can also pay with a TOEFL voucher by phone.
- Registration closes seven days before your test date (not including the day of the test).
- Late registration by phone closes at 5 p.m. local test center time on the business day before the test and has a late fee of US\$35.

Register By Mail

- Download and fill out a <u>Registration Form (PDF)</u>. Spell your name exactly as it appears on the identification you will bring on test day.
- Choose one of the payment methods listed on the form.
- Send the form with your payment to the address on the form or to your <u>Regional</u> Registration Center (PDF).
- Forms must be received at least **four weeks** before your test date.
- If you do not receive a **confirmation**, call the location where you mailed your paperwork **at least three business days** before your registration deadline.
- If you register by mail you will need to enter certain codes manually that are input automatically online. See <u>Code Lists for Registering by Mail</u>.

Register in Person at a TOEFL iBT Test Resource Centre

- In some areas, you can purchase test registration vouchers with local currency and/or register in person at a TOEFL iBT Test Resource Centre.
- If you don't want to register at a TOEFL iBT Test Resource Centre, you can use a registration voucher online from any computer or on the phone.
- Registration deadline is seven days before the test date.
- Late registration closes three days before your test date and has a late fee of US\$35.
- When you register, make sure to spell your name exactly as it appears on the identification you bring on test day.

Note: Walk-in registration at the test center is not allowed.

What Resources Can Help Me Prepare for the TOEFL iBT Test?

ETS offers a variety of paid and free <u>preparation materials</u> to help you get ready for the TOEFL test.